



Office hours: 7:30 am – 10:00pm

After hours hotel emergency contact: 1-516-388-1833

Emergencies: dial 911

Check out: Check out is at 11:00 am You may leave your keys in your room and shut the door behind you or leave them in the drop box outside the office door. All keys are LED sanitized.

Breakfast: We do not offer a breakfast. However, we do provide complimentary coffee in the lobby with a few very light pastries to start your day.

Keys: Please be sure to have your key with you at all times as **your door is automatically locked when it shuts.** There is no need to lock the door after you leave. The deadbolt is a safety feature while you are in the room. You cannot lock it or unlock it from the outside as that would defeat the safety purpose. Please call the after hours phone number if you have locked yourself out after the office has closed. Keys are sanitized after every checkout.

Wifi: Complimentary WIFI is available for your use. **The password is: "Montana"** Should you need assistance with the WIFI service, there is a 24 hour technical support available at **1.800.650.4373**

Housekeeping services: If you do not wish to have anyone enter your room, please place the do not disturb sign on your doorknob outside your room. Our housekeeping service is from 8:00 am to 12:30 pm. If you do not take your sign down before 12:30 pm you will not receive housekeeping for that day. You may change out towels with the front desk if you have unintentionally missed it. Towels hung up mean you would like to re-use them and they will not be changed out. Towels on the floor means you would like them to be changed. If you would like your sheets changed, please place the sign notifying the housekeeper, on your bed. We do not change them everyday of your stay.

Guest Laundry Room: is located to back, left of the property. The door is open 24 hours a day for our guests to use the phone and have access to the ice machine only. The phone is free for guests use but does not accept incoming calls. Please limit laundry use between the hours of 8:30 am – 8:30 pm. This means the last load should be washed at 7:00 pm. The washing machine takes 45 min and the dryer goes for 60. They are \$1.50 each to use and take quarters. Please see the front if you would like us make change for you. You may also purchase soap or fabric softener from a machine for \$.75 each. If you need assistance with our machines, please notify the front desk and we will be happy to help.

Ice: We have an ice machine located in the guest laundry room as well as a microwave.

Parking: Please remember that parking is not numbered. Most likely, you should be able to find a parking space in front or very close to your room. If not, you are welcome to take any spot available. There is one space per room.

Maintenance: If you encounter any challenge during your stay, please contact the front desk for assistance

Toilets: Please do not flush anything other than toilet tissue down the toilet. It will ruin the plumbing. Please use trash receptacles provided.

Please let us know if you need something and we will be happy to help. We hope you enjoy your stay and your time in Yellowstone!

